

Dear Pet Lover,

thank you for your purchase of our handcrafted quality product, made by animal lovers for animal lovers. We wish you and your furry friends years of enjoyment from it.

If you have just opened your package, please begin by carefully opening the inner box; then remove the contents and proceed carefully:



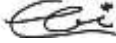
- Temporarily place the lid onto the bowl so that the black mark at the underside of the lid's rim aligns with the gap (for the pump cable) at the top edge of the bowl. Note the location of the lid's mesh filter opening: this determines the location of the white filter housing (next step).
- Place the white filter housing with the filter pad (white side always shows up) inside the bowl so that it will be under the water streaming back into the bowl from the lid (the highest part of the filter pad should be directly under the lid's mesh filter opening.)
- Unpack the pump; push the other side of the tube coming from the pump into the hole at the underside of the spout (should be inserted approx. ½ to 1 inch). The tube needs to be inserted with a bit of force or it may dislodge when the water flow starts.
- Press the suction cups on the underside of the pump against the bottom of the bowl to secure it; the pump should not touch the walls of the fountain (the resulting vibration will lead to unnecessary noise.)
- Run the pump's cable through the gap at the back of the bowl.
- Fill water into the bowl to just ½ inch below the top of the white filter housing (this is the max fill level) and place the lid on the bowl as per step one of these instructions.
- Place mesh filter into the ring, plug in the pump (the pump may be noisy for an instant while the air is being pushed out) and enjoy the fountain.

Replacement filters (Drinkwell Original, Premium or Platinum Replacement Filters) are available in most pet stores or online (eBay).

Clean the fountain with a mild dishwashing detergent. You can use vinegar for cleaning and disinfection, too.

You should be able to tell by the sound of the pump when the water level is low. This, at the very latest, is when it's time to add water. We cannot honor your 6-month pump warranty if the pump is allowed to run dry.

If you have any questions or suggestions, don't hesitate to call or e-mail. Enjoy, Ebi

Vera Basler Artists Group, home of the  fountain
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